



Please fill in the whole form including official use box using a ball point pen and send it to:

Malt Card Card	diff G	e Ave ate Bu L		ss Pa	rk						
Name(s) of account holder(s)											
			-								
Bank/building society account number											
Branch	sort cod	de	<b>!</b>	•		_					
		ostal ad	ldress o	f your b	ank or b						
To: The	Manager					Bar	nk/building	society			
Address											
					Postcode						

Reference

## Instruction to your bank or building society to pay by Direct Debit

Service	user nu	ımber				<del>_</del>
6	5	2	8	7	9	
						-
	This is		R SWALE			ONLY or building society.
		Е	lectr	icity	Supp	ly
Please p Instructi Guarant	oay SW <i>A</i> on subje ee. I und	ct to the derstand	ect Debi safegua that this	its from the rds assumed to the rectangle of the rectangl	he acco red by to ion may	ount detailed in this the Direct Debit remain with SWALEC my bank/building
Signatur	e(s)					
Date						

Banks and building societies may not accept Direct Debit Instructions for some types of account

## The Direct Debit Guarantee

This guarantee should be detached and retained by the payer.



- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits
- If there are any changes to the amount, date or frequency of your Direct Debit SWALEC will notify you 10 working days in advance of your account being debited or as otherwise agreed. If you request SWALEC to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit, by SWALEC or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society
  - If you receive a refund you are not entitled to, you must pay it back when SWALEC asks you to.
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.

DDI1