

Learn more

We hope the changes made to your invoices make them clearer and easier to use



If you have any questions, please call our dedicated team on **03457 25 25 26**. Our team is available, Monday to Friday, 8.30am to 5pm.



Your payment details are clearly marked on your new invoice. If you pay by Direct Debit you don't need to do anything. However, if you pay by Bank Transfer please update your system with our new bank account details to ensure payments are received.

We've changed our systems

Which means improvements and a new look to your invoices

Clearer invoicing

You'll see from your latest invoice, we have migrated you to a new and improved platform with easier to read invoices. This shouldn't have caused any disruption to you.

How to read your invoice

As well as some obvious changes to the way your invoice looks, it is also designed to be more transparent about how it is made up. Inside this leaflet, we explain in more detail some of the changes to your new invoice. Some of these may require administration changes or system updates at your end. So, please read it carefully.



Important information

Three things to notice

1. We've changed our bank account details

If you pay by bank transfer you'll need to amend this on your system to match our new bank details. Our bank details will be clearly shown on your new invoice in the payment information area.

2. How payments are reflected in our system

Your customer payments will be allocated in our system at invoice level rather than at site level.

3. How we identify you as a customer

Your customer account and contract details will have new references in our system.

Old invoice

New invoice



Your new invoice summary explained

SSE Energy Solutions

Manage your account online

sseenergysolutions.co.uk

Call us with any enquiries

0345 725 2526

Invoice Structure Identifier

8700000000

Invoice Number

IV00000000

Tax Point Date

12/04/2023

VAT registration number

553769603

CCL registration number

553 7696 03 0000

Payment Due By

26/04/2023

Invoice Page

1 of 6

Electricity Supply Invoice

Invoice period 01/10/2022 to 31/03/2023

Site reference

AGR0000000

Units kWh

189196.9

Energy inc SC

£34429.14

CCL

£1466.28

VAT@20%

£7179.09

VAT@5%

£0.00

Total

£43074.51

Energy inc standing charges (SC) Total

£34429.14

CCL

£1466.28

Total VAT

£7179.09

Total this invoice

£43074.51

Balance brought forward from previous invoice

£55571.52

Payment due

£98646.03

How to pay

Your payment information will feature here

Failure to make payment in full by the due date will result in a late payment charge. If you're struggling to pay, please contact us.

1

2

5

The invoice shown is a sample. Invoices can vary and the information on yours may be different.

1. Invoice Structure Identifier

The 'Customer Account Number' on your old invoice has been replaced with an 'Invoice Structure Identifier' on your new invoice. This is a ten-digit numerical number that will always begin with '87' e.g. 8700000000.

2. CCL Registration Number

This is a new addition to your invoices. CCL stands for 'Climate Change Levy'. The Climate Change Levy is a Government tax which is designed to encourage business customers to use energy more efficiently and support the reduction of the UK's overall emissions.

3. Electricity/Gas Supply Invoice

Your invoices were previously titled 'Statement of Account'. We have changed this, so they are now titled 'Supply Invoice'.

4. Site Reference

If you are a multi-site business your Site Reference is used to identify individual properties. In the updated invoice you may notice we've added a prefix of 'AGR' which stands for 'Agreement'.

5. VAT

Depending on how much energy you use, you will either pay standard VAT or reduced VAT. Your invoice now clearly displays this. For more on VAT thresholds please see the HMRC website: www.gov.uk/how-vat-works/vatthresholds.

6. How to Pay

If you pay by Bank Transfer, you will be required to make a change in your system to ensure payments are received. If you pay by Direct Debit you should have received notification of this change already; you do not need to take any action. Your payment collection date will feature here if you pay by Direct Debit.

Your new invoice details explained

SSE Energy Solutions

Site reference ID

AGR00000000

Invoice Number

IV00000000

Tax point date

12/04/2023

VAT registration number

553769603

CCL registration number

553 7696 03 0000

Supply number

S 00 000 000 00 0000 0000 000

Invoice Page

3 of 6

Delivery Address

Meter readings

Meter number	Reading date	Invoice direction	Previous meter reading A - Industry/Customer E - Estimate	Present meter reading A - Industry/Customer E - Estimate	Total units (kWh)
D07W	01/01/2023	Forward	420000.0 A	613401.3 E	193401.3
D07W	01/02/2023	Forward	420000.0 A	678569.1 A	258569.1
D07W	01/04/2023	Forward	678569.0 A	802598.1 E	124029.1

Product

Elec Fixed NHH Non-Energy Only

Tariff

NHH unrestricted

Reversed estimate electricity charges for the delivery period 01/10/2022 to 31/12/2022

Charge description	Quantity	Unit	Price per unit (£)	Amount (£)
Elec Unit Rate Fixed Green NHH Unrestricted	-193401.3	kWh	0.181830	-£35166.16
Elec Standing Charge Fixed NHH Non-Energy Only	-92	Day	0.305315	-£28.09
Elec CCL Commercial	-193401.3	kWh	0.007750	-£1498.86
VAT @ 20% on charges of -£36693.11				-£7338.62
Total VAT				-£7338.62
Delivery point total				-£44031.73

Actual electricity charges for the delivery period 01/10/2022 to 31/01/2023

Charge description	Quantity	Unit	Price per unit (£)	Amount (£)
Elec Unit Rate Fixed Green NHH Unrestricted	258569.1	kWh	0.181830	£47015.62
Elec Standing Charge Fixed NHH Non-Energy Only	123	Day	0.305315	£37.55
Elec CCL Commercial	258569.1	kWh	0.007750	£2003.91
VAT @ 20% on charges of £49057.08				£9811.42
Total VAT				£9811.42
Delivery point total				£58668.50

Estimated electricity charges for the delivery period 01/02/2023 to 31/03/2023

Charge description	Quantity	Unit	Price per unit (£)	Amount (£)
Elec Unit Rate Fixed Green NHH Unrestricted	124029.1	kWh	0.181830	£22552.21
Elec Standing Charge Fixed NHH Non-Energy Only	59	Day	0.305315	£18.01
Elec CCL Commercial	124029.1	kWh	0.007750	£961.23
VAT @ 20% on charges of £23531.45				£4706.29
Total VAT				£4706.29
Delivery point total				£28237.74

10

11

The invoice shown is a sample. Invoices can vary and the information on yours may be different.

7. Delivery Address

This is the supply point where your energy is supplied to.

8. Invoice Direction

If the estimated consumption has been adjusted, it will be shown as a 'reverse' entry in the tariff and charges table. The amended usage for that period and any new charges will be shown as a 'forward' entry in the tariff and charges table.

9. Delivery Period

This refers to the start and end dates of your invoice charges. Your new invoice will also show standing charges on a 'per day' basis.

10. Quantity

In this section, you will see the energy used in kWh, to one decimal place. In addition you will also see the total number of days within your delivery period.

11. Price Per Unit

The Price Per Unit is now shown to six decimal places and now includes the Feed in Tariff (FiTs). This is the Government tariff designed to help increase the level of renewable energy in the UK. The unit rate you will see on your new invoice will be the combined amount of your old rate plus FiTs.